

Aikaterini Panagopoulou, PhD

Chief Risk Officer EYDAP S.A.

Chemical Engineer, C-CRO, C-ORO, E-CG, C-PCO

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Professional Summary

Dr. Katerina Panagopoulou has been the Chief Risk Officer of EYDAP S.A. since 2021, overseeing the company's overall risk management strategy. She developed and implements the Enterprise Risk Framework, fully aligned with ISO 31000 and the COSO standards, ensuring strong governance, operational resilience, and consistent risk-based decision-making.

She holds a PhD in Chemical Engineering and has more than thirty years of experience in critical infrastructure. Her expertise spans Enterprise Risk Management, Corporate Governance, and Strategic Planning. She has managed integrated ERM systems, certified management systems, and Business Continuity frameworks that strengthen the long-term stability and resilience of organizations.

Her professional background includes senior roles in strategic planning, compliance, and crisis management, as well as oversight of complex investment projects in collaboration with international engineering groups. Dr. Panagopoulou enhances organizational agility by promoting a culture of accountability, preparedness, and high performance.

Core Competencies

- Enterprise Risk Management (ERM) Strategy
- Risk Management Policies and Risk Appetite Statements
- Risk Mitigation Strategies
- ISO Standards Implementation (31000, 22301, 9001)
- Internal Control System & Compliance Frameworks
- Corporate Governance, ESG & GRC Reporting
- Business Continuity & Crisis Management
- Contract & Project Portfolio Risk Oversight
- Public Sector Interface & Regulatory Affairs
- Capital Project Risk & Investment Appraisal

Professional Experience

Athens Water Supply & Sewerage Company (EYDAP S.A.) – Greece

Chief Risk Officer (2021 – Present)

Key Responsibilities:

- Lead company-wide Enterprise Risk Management (ERM) in line with ISO 31000 and COSO standards, reporting directly to the CEO.
- Identify, assess and mitigate operational, financial, strategic and compliance risks that could impact the achievement of the company's objectives.
- Develop and maintain the Risk Appetite Framework and Risk Management policies.
- Ensure alignment of corporate risk with legal and regulatory requirements, including EU directives.
- Oversee the implementation of ISO 22301-certified Business Continuity Management System.
- Promote a risk-aware culture through training, scenario planning, and cross- functional collaboration.
- Advise the Board of Directors and Risk Management Committee on risk exposure and mitigation strategies.
- Design and manage the company's insurance programs within the overall ERM framework to mitigate related risks.
- Participate in the Crisis Management Committee and support enterprise resilience initiatives.

Senior Consultant to CEO/Chairman – Strategy & Business Planning (2016–2020)

- Directed the development and implementation of Business Plans aligned with strategic goals.
- Designed the integrated Strategic Planning & Risk Management model.
- Evaluated risk exposure in capital investment projects and negotiated regulatory frameworks.

Assistant General Director of Planning & Control (2013–2016)

- Led strategic planning, project governance, and performance monitoring at executive level.
- Managed ISO system implementations and ensured regulatory compliance.
- Oversaw operational risk-based planning and IT governance.

Director – Business Planning & Control (1996–2013)

- Developed risk registers, internal controls and quality assurance systems (ISO

9001/14001).

- Assessed investment risks and supported decision-making through cost-benefit analyses.
- Managed External Water Supply System projects managed by the Cohesion Fund.
- Supported Business Analysis and Development and corporate reorganization.

Earlier Roles in Infrastructure & Utilities Sectors

- **ATTIKO METRO S.A. (1992–1996):** Project risk, schedule, cost and contract control in collaboration with Bechtel.
- **TVX HELLAS S.A. (1996):** Developed strategic business plan for the mining sector.
- **E.E.T.A.A. S.A. (1995–1996):** Project management for wastewater and landfill infrastructure.
- **ASPROFOS ENGINEERING S.A. (1995):** Developed project management systems.
- **PPC (Public Power Corporation) – Mines Division (1995):** Trained mine project executives; project planning.
- **PLANET S.A. (1992):** Consultant for OSE rail modernization project under EU co-funded program.
- **Municipality of Marousi (1992):** Designed integrated project control systems.
- **Hellenic Alumina Industry S.A. (1989–1991):** Member of project team with Kaiser ICF Engineers Inc. and Raymond Intl.; project controls and ISO quality systems.
- **Bechtel Corporation, UK (1987–1988):** Oil refinery and storage tank projects in Qatar – planning, scheduling, cost control, contract, quality and risk management.
- **METEK S.A. (1986-1987):** Scheduling and cost control in the construction of industrial plants and desalination projects.

Education

- **PhD, Chemical Engineering** – National Technical University of Athens (NTUA), 1993
Thesis: Energy Analysis & Optimization of Industrial Processes – Grade: Excellent
- **Diploma, Chemical Engineering** – NTUA, 1986, *GPA: 8.77 / 10*
- **Postgraduate Studies in Communication & Risk Management** – Thames Valley University, London, 1993

Certifications & Memberships

- Certified Chief Risk Officer (C-CRO)

- Certified Operational Risk Officer (C-ORO)
- Certified Corporate Governance Expert (E-CG)
- Certified ISO 22301 – Business Continuity Management
- Certified Regulatory Compliance Officer – ISO/IEC 17024 (TÜV Austria)
- Member, Technical Chamber of Greece
- Member, Institute of Training and Development (UK)

Languages & Tools

- **Languages:** Greek (Native), English (Professional), French (Intermediate)
- **Software:** SAP, Primavera, MS Project, OpenPlan, Oracle, AutoCAD, MS Office, GIS (Arc/Info)

Training & Seminar Lecturing

Frequent speaker and instructor on:

- Enterprise Risk Management & Corporate Governance
- Business Continuity & Crisis Management (ISO 22301)
- Regulatory Compliance (EU Directives, ISO Standards)
- Project Portfolio Management (PMI methodology)
- Contract Management and Negotiation Techniques

Selected Conferences & Seminars

- **Harvard University** – The Art & Science of Negotiation, 2017
- **PMI Global Congress**, Malta – Project Complexity & Risk, 2008
- **Budapest Water Summit**, 2013
- **Florence Regulation Forum**, 2013
- **Enterprise GRC Conferences**, 2014–2025
- **HYDRO Europe** (Italy, Switzerland, Spain), 2014–2017
- **ICAP CRIF Risk Conferences**, 2021–2025
- **SEKASE** – Certified Compliance Officer Training, 2022
- **FERMA and HARIMA Forums** (2021-2025)