

airis boutique & suites - Google | Respond to reviews | tripadvisor.com/OwnerResponse-d17521692

Gailgg56
19 contributions • 5 helpful votes
Review from Sep 17, 2022

In a word...Perfection
A beautifully appointed hotel with great attention to detail in design, decor, cleanliness, food presentation and bar area. Everything you may need for a relaxing holiday is available. The food here is delicious and served all day and evening with a lovely varied menu... ie light meats, bar food or a la carte. Eating here is highly recommended. To top it all are the wonderful staff and Management. Always smiling, helpful and attentive. A special thank you to Maria on reception who helped us with our taxi issue when going out to a different restaurant one evening... superb solution sorted. The location in close proximity to the sandy beach a 3 min walk... makes it the perfect place to spend a relaxing holiday...200% recommended and thank you all.

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Dear Gail,
Your kind words make us very happy and help us to become better and better.
Thank you for staying with us.
We hope to see you again soon.

Delete Response

Monica D
Sep 15, 2022
Great Stay in Chania
Beautifully appointed boutique hotel located in a quaint beac...

MetteF244
Sep 13, 2022
4 stjernet hotel
Der groede svampe på solstolene, pga. manglende vedligehol...

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Q8410TPetern
Oct 16, 2022
If you are looking for a hotel, this is the one
This hotel is in a good location and has local bus to town. You ...

728victoriae
3 contributions • 3 helpful votes
Review from Oct 10, 2022

Beautiful hotel in a very quiet location
We stayed for 10 nights and had a wonderful time. The hotel is very modern with a touch of elegance, it's very quiet all day and is less than 5 minutes walk to a very beautiful beach. The staff were very friendly and helpful, they helped us with a few requests promptly and without complaint. The breakfast selection is fantastic and we left every morning very satisfied. We'd definitely comeback and highly recommend it to anyone.

Value
Location
Service

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Dear victoriae,
Thank you for choosing Airis hotel.
We are so grateful for your beautiful words about our hotel and especially about our staff.
It is our priority to provide, always best guests experience.

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Review from Jul 1, 2023

A slice of heaven!
While this hotel is beautiful, it's spotlessly clean, has a fabulous bar, restaurant, roof terrace, reception area, outdoor seating areas and pools, what without doubt made our holiday was the people who looked after us everyday.

From arrival at midnight to a friendly face, help with bags and bringing us food to the next 2 weeks of absolute luxury and care.

All of the staff at this hotel work so hard to give you the best and most professional (we've experienced) service.

Everyone who looked after us was polite, professional, caring and most of all warm and genuine. This was not a "have a nice day" service, the staff here feel more like good friends who want to give you the best hospitality and they deliver consistently.

I am sorry not to be able to mention everyone by name but those we most want to personally thank are Maria with her always smiling face on reception, Vaggelis, who looked after us with breakfast, lunch and dinner and who always made time to ask about our day and was so warm and caring, Demeter the beautiful lady who kept our room spotlessly clean everyday and always had a warm smile each morning, Alex on the bar who makes simply the best cocktails ever, George on reception who never failed to welcome us each day and who has extensive knowledge of the best places to visit, eat and drink in Chania and surrounding area. On his recommendation we had some of the best, local food we've ever experienced, he knows exactly where to visit and can help you get there with local transport.

Lastly and because he had the most impact on our holiday we must mention Panos the hotel massage therapist. We had a number of treatments during our stay, all were fabulous and tailored to our needs, Panos intuitively knew what we needed and was so professional and caring. We have never experienced massage therapy at this level and can highly recommend his services to anyone looking for ultimate relaxation.

It is really hard to express in words how wonderful this hotel and staff are. They clearly care deeply about their guests experience and relaxation, it is always the people who make the difference and the people at Airis are simply the best!

Value
Location
Service

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Jul 9, 2023 **A fantastic hotel**
Where do I start? I won't name the staff as I would not like to o...

aland14483NY
12 contributions • 2 helpful votes
Response published

Review from Jul 6, 2023

Amazing hotel for couples. Great find and made for a happy honeymoon
We're currently staying on our honeymoon, and I'm so happy we chose this hotel for our first trip to Crete. The room was everything we could have hoped for. The staff are friendly and helpful, and the breakfast has a massive choice, giving me the chance to stray away from the usual English breakfast we normally get stuck with in some hotels.

The location is ideal for those who want to be away from the hustle and bustle of the city centre but with easy access to the city. The beach is literally 5 mins walk from the hotel. And for someone who likes exploring, there is adequate parking for your hire car.

It's definitely a place I would choose when u come back to crete.

Dear Guests,
Thank you very much for your review, we are glad to see you have truly enjoyed your stay.
Looking forward to see you again!
With kind regards,
The Management

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324juliet
Jul 1, 2023 **A slice of heaven!**
While this hotel is beautiful, it's spotlessly clean, has a fabulou...

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