

ENERGY MANAGEMENT POLICY

Above and beyond our legal requirements and carbon/energy reporting, we are consistently achieving significant energy reductions across all our hotels.



SAFEGUARDING THE FUTURE

We're ISO 50001 certified and use this to deliver a coherent approach to energy management and drive energy efficiency across each of our hotels.

WE TRACK AND MEASURE

Our environmental and energy performance management system measures and tracks energy consumption to ensure efficient operations.



IT'S A JOURNEY

We evaluate our energy performance on an ongoing basis and incorporate feedback from guests and our staff on the ground.

SUSTAINABILITY ALL THE WAY

Energy sustainability is built into our design process across planning, construction, design and fit out as well as during our hotels' operational lifecycle.



WE'RE ENERGY EFFICIENT

We invest in renewable and low carbon technologies wherever they make sense, as well as embracing energy self-sufficiency through solar panels and the use of EVs.

WE ENGAGE OUR TEAMS

Our employees on energy efficiency and energy management. We give them the tools to report energy performance improvements.



WE'RE ASPIRATIONAL

We monitor our energy and set targets at our hotels through our environmental and energy performance management system's internal benchmarking. We review and update these annually.

SPREADING THE WORD

We engage with our partners and encourage similar energy performance targets.



Mar-Bella
COLLECTION

ENVIRONMENTAL MANAGEMENT POLICY

We're committed to sustainable growth to protect our environment. Using environmental resources and raw materials more efficiently, we aim to minimise our environmental impact.



WE'RE PROACTIVE

Being ISO 14001 certified means we take measures to minimise our environmental footprint, comply with legal requirements and meet environmental targets.

WE MONITOR

We review the use of resources, waste management and environmental performance while setting annual environmental targets.



WE RECYCLE

Our colour-coded separation and collection system is in place to make recycling a breeze for both our staff and our guests. We also use private waste collection contractors to ensure responsible waste disposal.

WE EMBRACE THE IONIAN SEA

With monthly seawater tests we ensure the preservation of our Blue Flag status and the protection of marine life including the Natura-protected Posidonia meadows.



WE MEASURE OUR FOOTPRINT

Calculating our total CO₂ footprint helps us make sustainable choices for a greener future.

WE INVEST

We continue to improve our buildings, purchase the latest equipment and use energy efficient materials to improve our overall resource management.



WE GROW SUSTAINABLY

For our new property Avali, opening in 2025, we commissioned a detailed environmental impact survey including a local ecosystem and life-below-the-sea analysis and collaborated with experts to minimise our impact.

FOOD SAFETY MANAGEMENT POLICY

The absolute safety of our food goes without saying. So, in addition to complying with all regulations, our own food safety management ensures we adopt best practices and reduce food waste.



THE HIGHEST STANDARDS

Our ISO 22000 certification means we have an internationally recognised system in place for the safe production, storage and disposal of food.

CONTINUOUS EDUCATION

We communicate a wide range of food safety issues and policies to our staff working in relevant departments and supported by an ongoing education programme.



EXCELLENCE THROUGHOUT

Our food management is guided by strict processes to maintain excellent food safety, while being audit-ready at any time.

TAKING RESPONSIBILITY

Through responsible and reliable management, we promote sustainable food consumption and production.



INGREDIENTS ARE EVERYTHING

Our suppliers align with our values, meet our expectations for responsible and ethical sourcing, and are committed to safe high-quality ingredients.

REDUCING RISK

We are HACCP compliant, helping us proactively reduce risks in food products, by preventing any potential hazards in the production process.



WE AIM HIGH

We establish clear and measurable targets throughout production, review our processes on an ongoing basis and incorporate feedback from staff directly involved.

WORKING TOGETHER FOR OUR PLANET

When we're so focused on the big picture, sometimes it's easy to miss the small improvements that can really make a difference. So if you'd like to play a part, join our initiatives and let us know your suggestions.



JOIN OUR RECYCLING EFFORTS

Separating waste for recycling ensures it won't end up in landfill. So please help us and recycle carefully using the clearly marked bins around the hotels.

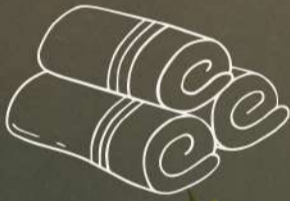
SEE IT AND SAY IT

For better use of resources, we set annual goals, so please let us know as soon as possible about any water leaks or electrical issues in your room or elsewhere in the public areas of our hotels.



RE-USE YOUR TOWELS

Many guests support our environmental initiative by using their bathroom towels more than once, so please join them by re-using the towels in your room whenever you can.



STAY PROTECTED

It's essential to protect your skin from the sun and protect the ocean and pools from damaging chemicals. So where possible please choose a sunscreen that uses physical or mineral filters.



TURN IT OFF

Leaving your engine running while waiting is easy to do, but it impacts the environment too. So if you rent a car while staying with us, please turn the engine off whenever not in use.



MAKE A SUGGESTION

Sustainability is a two-way conversation, so please feel free to ask us questions or make suggestions on how we can improve.

