

13th Digital Banking Forum powered by Salesforce

“Opportunities and Challenges of Next-Generation AI for the Financial Sector”

AGENDA

DIVANI CARAVEL

Tuesday, May 26, 2026

Program Manager: Dimitris Mallas, Journalist

Last Updated: May 25, 2026

09:00-09:30 Registrations – Opening of the Conference

09:30-09:35 Welcome Address – Introduction to the Conference Theme

Dimitris Mallas, Journalist

09:35-09:40 Opening Address

Konstantinos Ouzounis, CEO, ethosGROUP

09:40-09:50 Institutional Greeting

Dimosthenis Anagnostopoulos, Secretary General for Information Systems and Digital Governance, Ministry of Digital Governance and Artificial Intelligence

09:50-10:10 Honorary Awards Ceremony

• **Next-Gen Digital Banking Executive Award**

Stavroula Kampouridou, CEO of DIAS S.A. (Interbanking Systems)

• **The Digital Banking Pioneer Award**

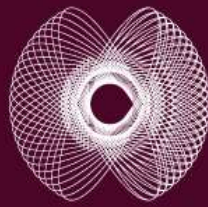
Vasilis Trapezanoglou, Digital Innovation Consultant

10:10-10:20 Institutional Greeting

Theoni Alampasi, Secretary General for Financial Sector & Private Debt Management, Hellenic Ministry of Economy & Finance

10:20-10:30 Institutional Greeting

Vasilis Panagiotidis, Senior Director, Hellenic Bank Association



10:30-10:50 **Keynote Speech**
Mohana Rajaram, Senior Director - Industry Solutions & Strategy, FINS Product Management of Banking, Salesforce

10:50-11:50 **Panel I: The Era of Artificial Intelligence: From Gen AI to Banking AI Agents**

Moderator: Dimitris Mallas, Journalist

Speakers (in alphabetical order):

- **Chrysa Krassa**, Customer Experience Transformation Senior Manager, Accenture Accenture
- **Giorgos Marinos**, Assistant General Manager Innovation & Digital Partnerships, National Bank of Greece
- **Dr. Dimitris Nikolaidis**, Research & Development Manager, Tiresias
- **Kostas Tsalikis**, Southern Europe and Benelux CHRO, Citi
- **Konstantinos Tsipstis**, Assistant General Manager - Customer Value Management & AI, Eurobank

11:50-12:05 **Fireside Chat with Dimitris Mallas**
Haris Mygdalis, Chief Information & Digital Officer, CrediaBank

12:05-12:35 NETWORKING BREAK – COFFEE BREAK

12:35-13:25 **Panel II: The Present and Future of Digital Payments: Shifting Business Models and New Services**

Moderator: Dimitris Mallas, Journalist

Speakers (in alphabetical order):

- **Eleni Argyropoulou**, Head of Commercial, Nexi Greece
- **Kalliopi Koufali**, Commercial Director, SMB Segment, Worldline Greece
- **Andreas Mantis**, Head of Business Development & Innovation, DIAS SA
- **Antigonos Papadopoulos**, Deputy Country Head, Global Payments Greece & Managing Director, EDPS

13:25-13:40 **Fireside Chat with Dimitris Mallas**
Hrvoje Supic, Area Vice President CEE, Salesforce

13:40-14:30 NETWORKING BREAK – LUNCH BREAK

14:30-14:45 **Keynote Speech**
"Stablecoins 2030"
Sophia Bantanidis, Analyst in the Future of Finance, Citi Institute

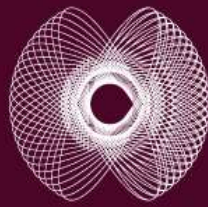
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EVENTS

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dbfo ²⁶ 13th digital
banking
forum

14:45-15:00

Fireside Chat with Dimitris Mallas
Fintech & Banks: Competitors, Co-opetitors or Partners?

Dr. Spyros Arsenis, Head of Business Innovation Development | NBG Business Seeds, Group Business Strategy, Startups and Collaborations Direction

15:00-15:50

Panel III: Embedded Finance & AI: Redefining Market Terms

Moderator: Dimitris Mallas, Journalist

Speakers (in alphabetical order):

- **Giorgos Panou**, Head of Innovation Center, Eurobank
- **Marios Papageorgiou**, Enterprise Account Director Greece, Salesforce
- **Socrates Ploussas**, Founder & CEO, KNEX
- **Konstantinos Tovil**, Market Lead Greece, tbi bank
- **Takis Tsirtsonis**, Chief Operating Officer, UpcoMinds

15:50-16:00

Conclusions – Closing Remarks